



## FAQ's

### **1. What is KC KIDS and what are the hours and days of operation?**

We are a mixed age-group program for Yeshivat He'Atid students, ranging from Prek-6<sup>th</sup> Grade. We offer Before Care (7:00 am.-8:30 a.m.) and up to 3 hours of after-care. Mondays-Thursdays we run 3:30 p.m.-6:30 p.m. and Fridays 1:30 p.m.-4:30 p.m. We do NOT operate on days that Yeshivat He'Atid has a half day. KC KIDS runs Sep 5<sup>th</sup>-June 20<sup>th</sup>. We are closed on December 25<sup>th</sup>, January 19<sup>th</sup> & June 21<sup>st</sup>.

### **2. How does KC KIDS run on Fridays?**

We operate until 4:30 p.m. every Friday except when candle lighting is earlier. We ask that you arrive 15 minutes before candle lighting Erev Shabbat in those instances.

### **3. How is KC KIDS affected when Yeshivat He'Atid closes at 2pm on Fridays?**

Yeshivat He'Atid will now be closing at 2pm on most Fridays. The school will close at 1:30 p.m. between November 17<sup>th</sup> -March 9<sup>th</sup>. KC KIDS will still close at 4:30 p.m. the latest on Fridays. If you signed up for After Care A, then your care option is still from 1:30-2:30 only. Even if your child gets out of school at 2:00 pm to join KC KIDS that Friday.

### **4. What are mini camps, when are they and can anyone attend?**

Mini Camps are programming filled days that offer you an alternative care option for your child on some of the dates that Yeshivat He'Atid is closed. Anyone from Yeshivat He'Atid can attend, although members receive a discounted rate. Members are families that already have a child enrolled in KC KIDS before and/or after-care and have paid the annual membership fee.

You can select Half Day (9:00-1:00) or Full Day (8:30-3:30) programming.

#### Mini Camps scheduled for 2017-2018 school year:

- Sep 20th- Erev Rosh Hashana- (Registration Deadline 9/7)
- Sep 29th- Erev Yom Kippur (Registration Deadline 9/7)
- Oct 4- Erev Sukkot (Registration Deadline 9/25)
- Oct 9-13- Chol Hamoed Sukkot- (Registration Deadline 9/25)
- Dec.18 Chanukah Break- (Registration Deadline 12/8)
- Jan 22-26- Yeshiva Week- (Registration Deadline 1/5)



**5. Who are the staff at KC KIDS?**

KC KIDS employs assistants and counselors in addition to our Assistant Director, Wendy Nachum and Coach Luis.

- Morah Wendy has been an educator for more than 15 years and taught Kindergarten for 15 years at Moriah. She will be overseeing the majority of the programming, including Chessed Initiatives, Homework, Arts and Crafts, Baking and Specialists.
- Coach Luis is returning for his second year at KC KIDS. He is well known from his time working as a Coach with other soccer and sports organizations geared for children. He organizes the Sports programming at KC KIDS along with overseeing the program with Morah Wendy.

**6. What do the kids do at KC KIDS?**

The kids begin with checking in, snack time and a homework period, overseen by Morah Wendy. (She is fluent in Hebrew and English.) Afterwards the students are broken into groups in order to participate in sports, arts and crafts, board games, chessed, our private library and outdoor play. At 5:30 p.m. the students take out their food for dinner time. Occasionally, we bring in surprise guests, workshops and performers.

**7. What do I need to bring for KC KIDS?**

Please send extra snacks, dinner (if applicable) and any homework supplies necessary. This includes pencils, notebooks, sharpeners and erasers.

**8. Do you have a refrigerator or warm up the children's food for dinner?**

We have a KC KIDS refrigerator located by the Main Entrance. If your child is joining us for dinner, at 5:30p.m., please leave a lunchbox or bag LABELED there. The KC KIDS staff will collect it at 5:30 p.m. each day and bring to the cafeteria. We do not have access to a microwave at this time.

**9. How do I get into the building?**

Yeshivat He'Atid will be providing KC KIDS families with their own keypad codes to use to enter the building. The Main Door and Palisades Door. Your codes will work at both entrances during drop off and pick up times only. Information regarding these codes will be available shortly. In the meantime, the doors may be propped open or a teacher will be there to greet you.



**10. How does Drop Off and Pick Up Work?**

KC KIDS takes place inside Yeshivat He'Atid's cafeteria and gym. There is no carpool line and you must enter the building and physically check in and out with a KC KIDS staff member. Failure to do so is a breach of our safety and security measures for the children. After check out, parents must exit the building with their child. Families may not wander the building during pickup or enter their child's classrooms etc. Please be mindful of all your children's whereabouts during pickup so that younger siblings do not wander either.

**11. What if my friend, family member or babysitter is picking up my child for me one day?**

Alternate individuals picking up your child must be 18 years or older and provide ID. We must also receive parental confirmation via email to [kckidsoffice@gmail.com](mailto:kckidsoffice@gmail.com) by 1:00 p.m. that day if there is a change in the usual plans.

**12. How do I contact KC KIDS?**

Please email the office at [kckidsoffice@gmail.com](mailto:kckidsoffice@gmail.com) ONLY. Sending emails or making calls to Kol Chaverim Preschool, for example, will go unreturned. They are a separate entity and not affiliated with KC KIDS.

**13. What if my child won't be attending KC KIDS one day?**

If your child has alternate after school plans one day, is away or sick, you must contact Ora at Yeshivat He'Atid AND email [kckidsoffice@gmail.com](mailto:kckidsoffice@gmail.com). Our goal is make sure that each student is accounted for and brought to the right areas for carpool line, busing or KC KIDS drop off.

**14. How does my child get to KC KIDS programming after school ends?**

The teachers at Yeshivat He'Atid are aware of which students attend KC KIDS and they are brought to the cafeteria for Check-In with KC KIDS staff.

**15. How do clubs affect KC KIDS? Is billing affected? How does my child get to KC KIDS programming if they attend clubs?**

Billing remains the same regardless of your child's attendance in KC KIDS. We eagerly greet the students that are registered for our program after the time that clubs end. Please email [kckidsoffice@gmail.com](mailto:kckidsoffice@gmail.com) if you child is enrolled in clubs. The organizers for Yeshivat He'Atid's clubs will bring KC KIDS students to us in the cafeteria and gym.



**16. How does Billing Work?**

Our billing manager will send you an email link to pay. You must pay by the semester. Live checks or automated checks mailed to Yeshivat He'Atid will not be accepted. Please reply directly to the billing manager if you have any questions regarding your bill.

**17. Can I pay in installments?**

This will be determined on a case by case basis. Please email [kckidsoffice@gmail.com](mailto:kckidsoffice@gmail.com) and we will get in touch directly with you.

**18. What if I need an additional hour or two one day that my child is already there? For example, I am supposed to pick up at 4:30p.m but due to extenuating circumstances, I can't make it until 5:15p.m.to pick up my child.**

Email [kckidsoffice@gmail.com](mailto:kckidsoffice@gmail.com) asap. Availability will be determined on case by case basis and you will be charged additionally for that extra time. If this is a frequent occurrence, KC KIDS will recommend increasing your hours and updating your registration.

**19. What if I am NOT part of KC KIDS want to register for varying days, weeks or months?**

KC KIDS will only accept registration for set times and days per semester. We recommend registering for the absolute most days and hours you may need and then use it as you wish.

**20. What if I AM part of KC KIDS and need to adjust my hours or days from what I previously registered?**

You can always increase days and hours if necessary. Reducing is not possible after the semester has begun. Please email [kckidsoffice@gmail.com](mailto:kckidsoffice@gmail.com) to update your registration and billing information.

**21. Will you waive the membership fee if I only send for a couple months or only one semester?**

KC KIDS does not accept students on a drop in or monthly basis. KC KIDS charges an annual membership fee for students enrolled in one semester or both. We cap the membership fee at \$400 per family.

**22. Do you have a separate website? How are you affiliated with Kol Chaverim Preschool?**

Our new website will be up and running shortly. [www.kolchaverim.com](http://www.kolchaverim.com) is also owned by the owner of KC KIDS and we share a website. Kol Chaverim Preschool has no affiliation with KC KIDS. Its space, pricing, policies and clientele are separate from one another.



**23. Does KC KIDS operate under Yeshivat HE'Atid auspices?**

No. KC KIDS offers programming and services to Yeshivat He'Atid families but we are a separate tenant and entity altogether.

**24. What is your Expulsion Policy?**

Parents or students failure to adhere to our policies or display unreasonable or inappropriate behaviors, deemed by the Owner, will be terminated from the program without refund.